



VOLUNTEER COMMITTEE OVERVIEWS



CARTS COMMITTEE

This committee provides to every Vendor, Volunteer, Tournament Staff and qualified Media/TV that needs a golf cart with one. Volunteers are needed Monday through Sunday and are expected to:

- Maintain a detailed log of where golf carts are at all times, and to whom they are with.
- Stage carts in barn for easy dispatch when they are picked up.
- Monitor that the carts are charged and cleaned when returned to the cart barn.
- Provide shuttle for anyone commuting to and from the practice range.

HOSPITALITY AMBASSADORS COMMITTEE

The role of the Ambassadors is to be the conduit between the customer host and the tournament office. Volunteers are needed Wednesday through Sunday and are expected to:

- Welcome guests to a particular venue.
- Ensure they have the right credential and validate that credential at venue entry point.
- Monitor and manage the number of guests in each venue.
- Answer any questions a guest might have.
- Most importantly treat them like “they are the most important person at Colonial”.
- Fun-loving, outgoing, personable, mature, and energetic.

LEADERBOARD COMMITTEE

This committee complements the PGA TOUR electronic scoreboards by providing patrons with manually updated Leaderboards of the event’s top players at the time. Volunteers are needed to work four (4) full days, Thursday through Sunday, and are expected to:

- Display names and hole by hole scores of leaders, weather permitting.
- On Tournament Days; display 8-10 leaders and scores, change them as needed.
- Names and scores will be posted only as received from the Communication Center.

MARSHAL COMMITTEE

This committee is the largest group of volunteers and provides gallery control for the tournament and ensures PGA TOUR player safety and movement around the golf course. Marshals are needed Monday through Sunday. Daily shifts are from 4-6 hours. Volunteers are expected to:

- Work a minimum of (5) five days: one (1) day Monday, Tuesday or Wednesday plus (4) four days Thursday through Sunday.
- Locate and protect bad shots.
- Control patron noise, camera and cell phone usage.
- Crowd control with hand held signage and patron ropes.

PROGRAMS & PAIRINGS COMMITTEE

- Distribution of Tournament Programs and Pairings Sheets at strategic locations for tournament information and sponsor exposure.
- To ensure that every spectator and sponsor has the ability to receive a Tournament Program and Pairings Sheet.
- Workdays and shifts are Monday, Wednesday through Sunday 7:00-10:30 am and 10:30-2:30 pm.

LADY SCORERS COMMITTEE

This committee transmits scores and other information from each playing group, per player, to the ShotLink truck without disrupting tournament play. Scorers will keep on course statistics and scores on a handheld computer device. This information, as well as the ShotLink information, is the input for the PGA TOUR ShotLink system. Volunteers are expected to:

- Volunteers must work at least four (4) full days, Wednesday through Sunday. All Scorer volunteers are required to work Wednesday and at least three (3) additional days.
- All Scorer volunteers are required to attend at least one (1) training session to review the Palm type computer device with a PGA TOUR representative. The training sessions are approximately one hour and are usually held the weekend prior to the tournament.
- Understand golf rules and etiquette.
- Walk 18 holes, rain or shine, while wearing the proper equipment.

SHOTLINK COMMITTEE

This committee collects and disseminates statistical data on every shot by every player; relay the information to the PGA TOUR via electronic equipment. Volunteers are expected to:

- Must work four (4) full days, Thursday through Sunday. Wednesday is mandatory for those with two or less years ShotLink experience and optional for those with three or more years experience. *Please note that Wednesday does not qualify as a workday credit for the Volunteer Golf Outing.*
- All ShotLink volunteers are required to attend at least one (1) training session to review the ShotLink system with a PGA TOUR representative. The training sessions are approximately one hour and are usually held the weekend prior to the tournament.

STANDARD BEARERS COMMITTEE*

This committee accompanies each group of golfers, carrying a standard board, and displays their scores in relation to par on a cumulative basis. Volunteers are expected to:

- Work at least four (4) of the five (5) days during the tournament, Wednesday through Sunday. It is mandatory that the volunteer work Wednesday.
- Have the ability to walk five (5) miles carrying a five (5) pound sign for an assignment lasting approximately five (5) hours.
- Understand golf rules and etiquette.

**Please note that this is a very small committee, with very little turnover. If you are interested, please let us know if you would like to join the current Waitlist.*

VOLUNTEER HEADQUARTERS COMMITTEE

The Volunteer Headquarters is the epicenter for all volunteer activity. This committee will create and manage a well-equipped, comfortable environment for volunteers to register and relax in. They will provide food and beverage and have information available for volunteers. Volunteers are expected to:

- Volunteer Headquarters volunteers are needed Monday through Sunday.
- Manage inventory, distribute and reconcile volunteer apparel both advance of Tournament Week as well as Tournament Week.
- Distribute and monitor drinks in coolers at various areas on the course.